



Out-of-Warranty Request Service Form

Dear Customer

To enable the Dr+Group to create an "Out-of-Warranty" claim and provide you with a Job Reference Number for your product, could you please fill out the below information:

Product Details:

Brand: _____ Product Type: _____

Model Number: _____ Serial Number: _____

Retailer Where Purchased: _____ Purchase Date: _____

Domestic/Commercial Use: _____

Description of the Fault: _____

Reseller Details:

Business Name: _____

First Name: _____

Surname: _____

Address: _____

Suburb: _____ Postcode: _____

Telephone: _____

Mobile: _____

Email: _____

Customer Signature: _____

Date: _____

Customer Details:

Business Name: _____

First Name: _____

Surname: _____

Address: _____

Suburb: _____ Postcode: _____

Telephone: _____

Mobile: _____

Email: _____

Customer Signature: _____

Date: _____



Email: necsupport@thedrgroup.co.nz

Please Note:

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

During the Process of repair, some or all of your stored data may be lost. Please ensure that you have saved this data elsewhere prior to repair.